

DARRAN®



Care & maintenance



Thank you.

for choosing us

Established in 1977, we at DARRAN are experts in furniture manufacturing with a unique built-to-order process, where each piece is individually crafted to your specifications and expectations. Your furniture will continue to provide service and fine craftsmanship very little care for years to come.

Care & maintenance

DARRAN understands the importance of high-performing furniture protection and provides one of the industry's leading high-end coatings with ENVI-CT. However, real finish beauty is only achieved through proper wood preparation and color applications.

Our products offer color depth, consistency, and long-term color stability. The ENVI-CT is a low-emitting, full-filled, 40 sheen top coat that ensures lasting beauty and chemical resistance throughout the life of the product with little maintenance.

Use a protective pad when writing with pressure can scratch or dent wood

Dust regularly, with the occasional thorough cleaning
Avoid direct sunlight to prevent fading

Use spacers with glass top to allow wood to breathe

Avoid high humidity, extreme temperatures and moisture to prevent warping

Remove liquid spills immediately using a blotting, rather than wiping motion.

Move accessories around periodically to avoid aging

Do not use furniture polish containing oil, wax or silicone, which can produce oily film or haze.

Use felt pads or other protective surface under desk accessories

Cleaning

wood & laminate

In addition to regular dusting, give your furniture an occasional cleaning in accordance with our cleaning instructions. DARRAN wood and laminate products can be cleaned with a soft cloth and a mild soap and water mixture. Use approximately 32 oz of water mixed with one tablespoon of dish soap, always wiping with the grain. Dry with a soft cloth, going with the grain, to avoid spotting or streaking.

Wood products should be waxed periodically using a non-wax liquid; please do not use any waxy polish or cleaner. Interior of drawers may also be cleaned with mild soap and water mixture, or any household cleaner that is not petroleum or thinner-based.

METAL HARDWARE	Clean with mild soap and water mixture, or a metal cleaning product with no ammonia or chemical solvent. We recommend CIF by Unilever. Dry with soft cloth.
METAL FINISHES	Clean with mild soap and water mixture. Dry with soft cloth. Do not use waxy polish or cleaner, ammonia or chemical solvents.
ACOUSTIC MATERIAL	Regularly vacuum with low suction. Treat spills with a clean cloth and a patting motion (never rubbing). Gently scrape solid substances from fabric, do not scrub. Use fabric cleaning agents according to their instructions, never saturating material.
FABRIC & LEATHER	Refer to the upholstery card or supplier's website for appropriate cleaning instructions.
GLASS & ACRYLIC	Clean with a soft cloth and mild, non-alkaline detergent. Avoid abrasive cleaners and other silicone cleaners that will leave residue. Wipe glass until dry.
SOLID SURFACES	Solid surfaces can be cleaned daily with a damp cloth and mild cleanser. For spills and stains, use full strength bleach (2-5 minutes), followed by a general cleanser and clean water.

Limited lifetime warranty.

DARRAN warrants that each piece of furniture manufactured in its North Carolina Facilities will be free from defects in material and workmanship for as long as the original purchaser owns and uses the product. Subject to the limitations and exclusions listed here, DARRAN, at its discretion and as the sole remedy under the DARRAN Limited Lifetime Warranty, will replace or repair a defective product or components with comparable product or components free of charge.

Because of the natural characteristics of wood, some variation of grain and color is to be expected and is not considered a defect. Identical pieces of wood may appear to be different shades based on the angle of light reflecting off the surfaces. Through rigid veneer specifications, DARRAN makes

every effort to acquire veneers of like grain and color to minimize these natural variations if possible. DARRAN does not guarantee the exact matching of grain, pattern and color.

We want our customers to be completely satisfied with your DARRAN products. If a problem concerning a DARRAN product arises outside the scope of the DARRAN Limited Lifetime Warranty, we will make our best effort to work with you and our authorized dealer to resolve the matter fairly. For warranty information regarding specific products, please reference collection price list.



Find

what you need?

MORE INFO

For more detailed information on DARRAN's Limited Warranty, including components not manufactured by DARRAN, please contact your DARRAN representative 800.334.7891.

