

Carriers & Delivery Times

shipping schedule

DARRAN will make every effort to match shipping requests that are clearly noted on orders. However, the company accepts no liability for failure of delivery and/or delay if the occurrence is outside the control of DARRAN. To ensure specific time arrival, we recommend arranging single stop, designated load carriers. Less than trailer load (LTL) shipments cannot be coordinated for a guaranteed delivery time.

carrier selection

DARRAN selects and uses only carriers specialized in furniture transportation. Customer requested carriers can be authorized using freight-excluded pricing with invoice add-on as described above.

express carriers

DARRAN assumes no responsibility for charges incurred caused by delayed or late deliveries. If a guaranteed delivery time is needed please call DARRAN Customer Service at 1.800.334.7891 for a quote as additional charges will apply. Weekend or after-hours deliveries are subject to additional charges.

Surcharges

Because of fuel cost instability and carrier's applied fuel surcharges, DARRAN reserves the right to pass these costs on to the buyer. Surcharges will be added to the order acknowledgement as a separate line item notice after discount. This surcharge is net and not subject to discounting. Buyer will have the option to change the order from prepaid ship cost to collect ship cost.

current fuel surcharge

DARRAN pricing includes freight for all orders over \$2500 net and a \$250 charge applies to orders less than \$2500.

Non-qualified Destinations

DARRAN prepaid freight pricing does not include delivery to:

- Residential areas
- Restricted commercial areas
- No dock locations
- Inside delivery / setup service
- Orders having these situations can only be accepted less prepaid freight pricing and shipped collect per buyer's instructions. Orders received and installed without professional furniture installers voids all warranty coverage.

If shipment unloading takes longer than the specified 2 hours, a charge of \$100 per hour will be billed.